

COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP

ORIGINAL



0000122154

ARIZONA CORPORATION COMMISSION

January 21, 2011

To: Docket Control

RE: Baca Float Water Company – Customer Comments
Docket No. WS-01678A-10-0504

Please docket the attached 19 customer comments OPPOSED of the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

JAN 21 2011



RECEIVED
2011 JAN 21 A 10:48
AZ CORP COMMISSION
DOCKET CONTROL

WS-01678A-10-0504

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 92489

Date: 1/11/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Karen** **Sykes**

Account Name: Karen Sykes

Home:

Street:

Work:

City: Tubac

CBR:

State: AZ Zip: 85646

is:

Utility Company. **Baca Float Water Company**

Division: Water

Contact Name: Gary Brasher

Contact Phone:

Nature of Complaint:

***** WS-01678A-10-0504 *****

Customer sent the following -

From: Karen Sykes [mailto:karen.sykes@ Baca Float Water Company]
Sent: Tuesday, January 11, 2011 12:02 PM
To: Utilities Div - Mailbox
Subject: REF: WS-1678A-10-0504

This letter is to protest the proposed sewer rate hike of 300% by Baca Float Water.

The hike is excessive in our community that already has high water, utility and gas rates.

Thank you,

Karen Sykes

Tubac, Arizona

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Date Completed: 1/11/2011

Opinion No. 2011 - 92489

WS-01678A-10-0504

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 92490

Date: 1/11/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Charles and Sandra Gruneisen**

Account Name: Charles and Sandra Gruneisen

Home:

Street:

Work:

City: Tubac

CBR:

State: AZ Zip: 85646

is:

Utility Company: **Baca Float Water Company**

Division: Water

Contact Name: Gary Brasher

Contact Phone:

Nature of Complaint:

***** WS-01678A-10-0504 *****

Customer sent the following -

From: Chuck Gruneisen [mailto:c
Sent: Tuesday, January 11, 2011 10:50 AM
To: Utilities Div - Mailbox
Subject: REF:WS-1678A-10-0504

Attention: Utilities Division

The request for a rate hike for both water and sewer by Baca Float Water Co. is totally unreasonable, unjustifiable and excessive.

Please reject this request.

Sincerely,

Charles and Sandra Gruneisen

Tubac, Arizona
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 1/11/2011

Opinion No. 2011 - 92490

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck**Phone:****Fax:****Priority:** Respond Within Five Days**Opinion** **No.** 2011 - 92436**Date:** 1/10/2011**Complaint Description:** 08A Rate Case Items - Opposed
 N/A Not Applicable**First:****Last:****Complaint By:** **Barbara****Burns-Brown****Account Name:** Barbara E Burns-Brown**Home:** (000) 000-0000**Street:** N/A**Work:** (000) 000-0000**City:** Tubac**CBR:****State:** AZ Zip: N/A**is:** E-Mail**Utility Company:** **Baca Float Water Company****Division:** Water**Contact Name:** Gary Brasher**Contact Phone:** (520) 398-2506**Nature of Complaint:**

1/10/11 ***** Baca Float Water Co. ***** OPPOSED RATES*****

Reference: Docket No. WS-01678A-10-0504

From: Barbara E Burns-Brown [mailto:]

Sent: Sunday, January 09, 2011 2:30 PM

To: Utilities Div - Mailbox

Subject: REF: WS-1678A-10-0504 @ Barrio de Tubac in Tubac, Arizona

Attention: Utilities Division

The Barrio de Tubac property owners have received a notice from Baca Float Water Company regarding a proposed sewer rate increase. The envelope was post marked December 23, 2010, however, the notice was dated October 21, 2010.

Given the problems with the Baca Float Water sewage treatment, the proposed rate increase is excessive, unreasonable and unjustified. During the past five years, our neighborhood has experienced numerous sewer-related issues. For example, residents have reported horrible sewer odors, sewage backups in bathtubs, sinks, showers and toilets. In addition, a number of holding tanks have overflowed & drained into the landscaping & streets. All of these sewage-related problems have been reported to the Barrio de Tubac developers as well as to Baca Float.

Thank you for taking the time to re-evaluate this needless rate increase, and also review the impact that overflowing/untreated sewage has on our community's health.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

1/10/11 Comments entered for the record and docketed.
End of Comments

Date Completed: 1/10/2011

Opinion No. 2011 - 92436

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 92437

Date: 1/10/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: John and Nan Howard

Account Name: John and Nan Howard

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Tubac

CBR:

State: AZ Zip: 85646

is: E-Mail

Utility Company. Baca Float Water Company

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/10/11 ***** Baca Float Water Co. ***** OPPOSED RATES *****

Reference: Docket No. WS-01678A-10-0504

From:

Sent: Sunday, January 09, 2011 1:48 PM

To: Utilities Div - Mailbox

Subject: Protest Sewer fee increase

Attention: Utilities Division

Re: Sewer increase for Tubac, Baca Float Water

Ref: WS-1678A-10-0504

As homeowners, we are protesting the increase in the sewer fee that Baca Float Water has proposed. This increase is unrealistic, unjustified and excessive. Baca Float Water just raised our water rates in the Barrio de Tubac this past fall as well.

Respectfully,

John and Nan Howard

--

Tubac, AZ 85646

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/10/11 Comments entered for the record and docketed.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 1/10/2011

Opinion No. 2011 - 92437

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2011 - 92431

Date: 1/10/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Randy

Pearson

Account Name: Randy Pearson

Home:

Street: N/A

Work: (000) 000-0000

City: N/A

CBR:

State: AZ Zip: N/A

is: E-Mail

Utility Company: Baca Float Water Company

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/10/11 ***** Baca Float Water Co. *******OPPOSED RATES*******
Reference: Docket No. WS-01678A-10-0504

From: Randy1 [REDACTED]
Sent: Monday, January 10, 2011 7:52 AM
To: Utilities Div - Mailbox
Subject: REF: WS-1678A-10-0504

Attention Utilities Division: I am a resident of Tubac. I am writing to complain about the proposed 57% rate hike for residential service (from \$35 to \$55 per month). I believe this proposed hike is excessive and, as far as I can see, for the most part, unjustified.

My comments on the specific reasons cited for the proposed rate hike are as follows:

1. Recent Company Funded System Improvements: If these improvements were upgrades required by law or regulation, then a rate hike may be justified. However, it appears that these improvements were for normal repair and maintenance of the system infrastructure and therefore, should have been covered under the current rate structure.
2. Increased Depreciation: To my knowledge, depreciation rates have remained relatively constant for quite some time and thus, should have been covered under the current rate structure.
3. Increased Operating Costs: Insufficient information has been provided to make a determination as to whether this is a valid reason for a rate hike.
4. Increased Electric Rates: This appears to be a valid reason for a rate hike.
5. Increased Costs Associated with Education: Insufficient information has been provided to make a determination as to whether this is a valid reason for a rate hike; however, I suspect that even if this proves to be valid, the resultant increase to cover this requirement is minimal.
6. Increase in Property Taxes: To the best of my knowledge, property taxes are currently decreasing, not increasing.
7. Other Costs: Insufficient information has been provided to make a determination as to whether this is a valid

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

reason for a rate hike.

Thank you for reviewing my concerns - Randy

Randy Pearson

Phone:

Email:

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/10/11 Comments entered for the record and docketed.

End of Comments

Date Completed: 1/10/2011

Opinion No. 2011 - 92431

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 92432

Date: 1/10/2011

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By: **Bonnie** **Schoenfeld**

Account Name: Bonnie Schoenfeld

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Tubac

CBR:

State: AZ Zip: 85646

is: E-Mail

Utility Company: **Baca Float Water Company**

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/10/11 ***** Baca Float Water Co. ***** OPPOSED RATES *****

Reference: Docket No. WS-01678A-10-0504

From: Bonnie Schoenfeld
Sent: Monday, January 10, 2011 5:22 AM
To: Utilities Div - Mailbox
Subject: WS-1678A-10-0504
ATTENTION UTILITIES DIVISION

I live in the Santiago Division of the Barrio De Tubac. The Baca Float Water Company wants to raise our sewer/water rate over 300%. This hike is unreasonable,unjustifiable and excessive.

Sincerely,
Bonnie Schoenfeld

Tubac, AZ 85646
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/10/11 Comments entered for the record and docketed.
End of Comments

Date Completed: 1/10/2011

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2011 - 92432

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 92433

Date: 1/10/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Bruce & Gwen** **Harrington**

Account Name: Bruce & Gwen Harrington

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: N/A

CBR:

State: AZ Zip: N/A

is: E-Mail

Utility Company. **Baca Float Water Company**

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/10/11 ***** Baca Float Water Co. ***** OPPOSED RATES *****

Reference: Docket No. WS-01678A-10-0504

From:

Sent: Sunday, January 09, 2011 5:24 PM

To: Utilities Div - Mailbox

Subject: Ref:WS-01678A-10-0504

ATTN: Utilities Division,

The Bacca Float Water Company is proposing an unjustifiable rate increase in excess of 30% for the Barrio de Tubac region in Southern Arizona. The community has experienced no growth or new construction since 2008. The current rates are suppose to cover necessary maintenance and replacement equipment so therefore without any new growth it is hard to understand the reasoning for such a large increase. If anything usage has probably decreased over the last two years.

Your assistance in this matter is appreciated.

Bruce and Gwen Harrington

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/10/11 Comments entered for the record and docketed.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 1/10/2011

Opinion No. 2011 - 92433

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 92434

Date: 1/10/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Roger M & Kim Edwar Keast**

Account Name: Roger M & Kim Edwards-Keast

Home: ()

Street:

Work: (000) 000-0000

City: Tubac

CBR:

State: AZ Zip: 85646-4871

is: E-Mail

Utility Company. **Baca Float Water Company**

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/10/11 ***** Baca Float Water Co. ***** OPPOSED RATES *****

Reference: Docket No. WS-01678A-10-0504

From: Roger Keast [mailto:tubac2rk@yahoo.com]

Sent: Sunday, January 09, 2011 5:04 PM

To: Utilities Div - Mailbox

Subject: REF: WS - 1678A - 10 - 0504

Attention Utilities Division:

I am writing this to protest Baca Float's proposal to raise water & sewer rates in Barrio De Tubac. The proposed increase is unreasonable, unjustifiable, and excessive.

My water & sewer bill currently averages \$65/Month. The proposed increases would raise my bill to OVER \$100 !!!

What are the salaries of those working for Baca Float, & how many raises have they had in the last ten years??

My wife is disabled & I am retired on a fixed income. We both PROTEST this proposed increase in the strongest terms!

Regards/

RMK

Roger M. Keast

Kim Edwards-Keast

TUBAC, AZ 85646-4871

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

1/10/11 Comments entered for the record and docketed.

End of Comments

Date Completed: 1/10/2011

Opinion No. 2011 - 92434

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 92435

Date: 1/10/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: William

Todd

Account Name: William Todd

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: Tubac

CBR:

State: AZ Zip: N/A

is: E-Mail

Utility Company: Baca Float Water Company

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/10/11 ***** Baca Float Water Co. ***** OPPOSED RATES *****

Reference: Docket No. WS-01678A-10-0504

From: William Todd [mailto:
Sent: Sunday, January 09, 2011 4:17 PM
To: Utilities Div - Mailbox
Cc: Christine Hall
Subject: REF:WS-01678A-10-0504
Att: Utilities Division

I believe the proposed rate increases by Baca Float in Tubac are unjustified and unreasonable. As compared to other municipalities this increase is extremely excessive. I am hereby registering my complaint to it's implementation!

William Todd
Tubac
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/10/11 Comments entered for the record and docketed.
End of Comments

Date Completed: 1/10/2011

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2011 - 92435

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: - - -

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2011 - 92438

Date: 1/10/2011

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By: **Brown**

Riley

Account Name: Brown Riley

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: Tubac

CBR:

State: AZ Zip: 85646

is: E-Mail

Utility Company. **Baca Float Water Company**

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/10/11 ***** Baca Float Water Co. ***** OPPOSED RATES *****

Reference: Docket No. WS-01678A-10-0504

From: Brown Riley [mailto:~
Sent: Sunday, January 09, 2011 1:44 PM
To: Utilities Div - Mailbox
Subject: WS-1658A-10-0504

This rise in water prices seems entirely unreasonable, please be prepared to justify this injustice to many people in this area, especially at this time of family budget crisis. I include myself in the debate against this 300% rise in the cost of this vital and necessary resource. With some respect, Brown Riley, resident of Tubac.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/10/11 Comments entered for the record and docketed.

End of Comments

Date Completed: 1/10/2011

Opinion No. 2011 - 92438

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2011 - 92439

Date: 1/10/2011

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By: **Michael H. & Sue A Grousd DDS**

Account Name: Michael H. Grousd DDS & Sue A. Grousd

Home:

Street:

Work: (000) 000-0000

City: Tubac

CBR:

State: AZ Zip: 85646

is: E-Mail

Utility Company. **Baca Float Water Company**

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/10/11 ***** Baca Float Water Co. ***** OPPOSED RATES*****

Reference: Docket No. WS-01678A-10-0504

From: Sue Grousd [mailto:
Sent: Sunday, January 09, 2011 12:37 PM
To: Utilities Div - Mailbox
Subject: REF: WS-01678A-10-0504
Importance: High
Attention Utilities Division:

We are writing in protest of the proposed hike in sewer fees to residents of Barrio de Tubac, Tubac, Arizona, by the Baca Float Corporation. First of all, we received notification of the proposed hike almost two months after the request was filed with the State of Arizona. Secondly, the rate hike is unreasonable, unjustifiable, and excessive.

In this economy, it is outrageous that a utility would attempt to raise a sewer rate that is already high by almost 300%!! There is no logic that supports such an excessive hike in fees and it seems unbelievable that this increase can be justified by Baca Float simply through the cost of doing business. No new equipment has been installed recently. This seems to be a blatant attempt by the company to increase corporate profit and is extremely detrimental to its customers.

We urge you to deny this rate hike request in its current form.

Thank you for your consideration of this protest.

Sincerely,

Michael H. Grousd DDS

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sue A. Grousd

Tubac. A7 85646

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/10/11 Comments entered for the record and docketed.

End of Comments

Date Completed: 1/10/2011

Opinion No. 2011 - 92439

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 92441

Date: 1/10/2011

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By: **Dianne F. Barker**

Account Name: Dianne F. Barker

Home: ()

Street:

Work: (000) 000-0000

City: Tubac

CBR:

State: AZ Zip: 85646

is: E-Mail

Utility Company. **Baca Float Water Company**

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/10/11 ***** Baca Float Water Co. ***** OPPOSED RATES *****

Reference: Docket No. WS-01678A-10-0504

From:

Sent: Sunday, January 09, 2011 12:26 PM

To: Utilities Div - Mailbox

Subject: REF: WS-1678A-10-0504

Attention: Utilities Division

Baca Float is planning a rate hike on sewer charges that is deemed excessive and unjustified. I go on record as protesting this rate increase.

Dianne F. Barker

Tubac, AZ 85646-4775

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/10/11 Comments entered for the record and docketed.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 1/10/2011

Opinion No. 2011 - 92441

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 92442

Date: 1/10/2011

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By:

Larry

Taylor

Account Name:

Larry Taylor

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Tubac

CBR:

State:

AZ

Zip: 85646

is: E-Mail

Utility Company:

Baca Float Water Company

Division:

Water

Contact Name:

Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/10/11 ***** Baca Float Water Co. ***** OPPOSED RATES *****

Reference: Docket No. WS-01678A-10-0504

From: LARRY and BETH TAYLOR [mailto:

Sent: Sunday, January 09, 2011 12:05 PM

To: Utilities Div - Mailbox

Subject: REF: WS-1678A-10-0504

Attention: Utilities Division

I am a resident of Tubac and will be directly affected if this proposed rate increase is approved. My home was built in 2004 and our water utility, Baca Float, has never once indicated that they were struggling financially. So, it is very difficult for me to understand how they could possibly be in such dire straits that they require such an unreasonably excessive rate hike. Furthermore, there has been little or no growth in our town over the past two years and I don't believe that any significant sytem improvements have been made or would be justifiable.

Please consider my appeal for denial of this requested rate hike. Baca Float can't possibly have sufficient justification to warrant a rate increase of anything close to this magnitude.

Thank you for your consideration in this matter.

Larry Taylor

Tubac, AZ 85646

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

1/10/11 Comments entered for the record and docketed.

End of Comments

Date Completed: 1/10/2011

Opinion No. 2011 - 92442

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2011 - 92443

Date: 1/10/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Sandra**

Corbitt

Account Name: Sandra Corbitt

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: Tubac

CBR:

State: AZ Zip: 85646

is: E-Mail

Utility Company. **Baca Float Water Company**

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/10/11 ***** Baca Float Water Co. ***** OPPOSED RATES *****

Reference: Docket No. WS-01678A-10-0504

From: SANDRA GRUNEISEN [mailto:]
Sent: Sunday, January 09, 2011 11:57 AM
To: Utilities Div - Mailbox
Subject: REF: WS-1678A-10-0504
Attn: Utilities Division

We live in Tubac, and our water provider, Baca Float, is asking for an incredible increase in our rates. Like everyone else, we are just trying to keep up with our mortgage payments and survive in this economy. This kind of excessive rate increase will put many of us in jeopardy of losing our homes!

We will protest this in person with Baca Float, but we also wanted to email you to ask for your assistance in prohibiting this unjustifiable and unreasonable increase in our water rates.

Thank you so much for your time.

Respectfully,

Sandra Corbitt

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

1/10/11 Comments entered for the record and docketed.
End of Comments

Date Completed: 1/10/2011

Opinion No. 2011 - 92443

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 92444

Date: 1/10/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Chris & Karl

Hall

Account Name: Chris & Karl Hall

Home:

Street:

Work: (000) 000-0000

City: Tumacacori

CBR:

State: AZ Zip: N/A

is: E-Mail

Utility Company: Baca Float Water Company

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/10/11***** Baca Float Water Co. *****OPPOSED RATES

Reference: Docket No. WS-01678A-10-0504

From: Christine Hall [mailto:

Sent: Sunday, January 09, 2011 11:36 AM

To: Utilities Div - Mailbox

Subject: REF: WS-1678A-10-0504

Attention: Utilities Division

It is our understanding that Baca Float Water Company is proposing a rate increase to our sewer services in Barrio de Tubac, Tubac, AZ. We have already had a water rate hike forced down our throats with no previous notice. The rate increase proposed is just under 60% for private residences and 300% for commercial. We find this rate increase to be excessive, unreasonable, unjustifiable and insulting given the state of Arizona's economy.

We received notification of this proposed increased via a letter from Baca Float dated October 21st and received around the 24th of December.

Please let us know what else we can do to make our protests known concerning this increase. We plan to attend a meeting put on by Baca Float on January 12th in Tubac.

Chris & Karl Hall

Tumacacori, AZ

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

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Investigator's Comments and Disposition:

1/10/11 Comments entered for the record and docketed.

End of Comments

Date Completed: 1/10/2011

Opinion No. 2011 - 92444

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: 602-542-4217

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2011 - 92470

Date: 1/11/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Steve & Marti**

Hubbard

Account Name: Steve & Marti Hubbard

Home: (520) 398-3210

Street: 38 Calle Maria Elena

Work: (000) 000-0000

City: Tubac

CBR: moteve@q.com

State: AZ Zip: 85646

is: E-Mail

Utility Company. **Baca Float Water Company**

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/11/11 Comments Received re: Baba Float Water Co. *****OPPOSED RATES*****
Reference: WS-01678A-10-0504

From: S M HUBBARD [mailto:moteve@q.com]

Sent: Monday, January 10, 2011 1:14 PM

To: Utilities Div - Mailbox

&

From: martha hubbard [mailto:moteve@q.com]

Sent: Monday, January 10, 2011 1:13 PM

To: Utilities Div - Mailbox

Cc: martha hubbard

Subject: rate hike- Az. Corporation Commission Attn: Utilities Division

Arizona Corporation Commission

Attention: Utilities Division

Reference rate hike # ws-1678A-10-0504

Sirs:

The proposed rate hike by Baca Float of Tubac Az. is unreasonably high and excessive. I do not understand the magnitude of the requested hike, and know a hike of some-type is probably justified. This is probably in the line of a single digit hike. If Baca Float is operating in the red, that is not good for the customers, however if they are making a profit at the present time, Why the Excessive hike? They just raised the water rates 20%.

Thank you,

Steve&Marti Hubbard

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

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Investigator's Comments and Disposition:

1/11/11 Comments entered for the record and docketed.

End of Comments

Date Completed: 1/11/2011

Opinion No. 2011 - 92470

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: 602-542-4217

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2011 - 92471

Date: 1/11/2011

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By: **Barbara**

Podrazik

Account Name: Barbara Podrazik

Home: (000) 000-0000

Street: Barrio de Tubac resident

Work: (000) 000-0000

City: Tubac

CBR: magicbird108@gmail.com

State: AZ Zip: 85646

is: E-Mail

Utility Company. **Baca Float Water Company**

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/11/11 Comments Received re: Baba Float Water Co. *****OPPOSED RATES*****
Reference: WS-01678A-10-0504

From: barbara podrazik [mailto:magicbird108@gmail.com]

Sent: Monday, January 10, 2011 3:43 PM

To: Utilities Div - Mailbox

Subject: REF: WS-1678A-10-0504

Dear Utilities Division -

I am a full time resident in Barrio de Tubac - Tubac, Arizona. I would like to protest the proposed sewer rate hike by Baca Float Water Company, Inc. This is totally unreasonable! They just increased our water rates - last month!! My water bill has almost doubled!!! I am asking please - is there anything that can be done to stop the sewer rate hike? I feel frustrated because there is no alternative. I cannot live without water and sewer. Please help us here in Barrio de Tubac by stopping this sewer rate increase. Thank you so much.

Sincerely,

Barbara Podrazik
Barrio de Tubac resident
End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

1/11/11 Comments entered for the record and docketed.
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 1/11/2011

Opinion No. 2011 - 92471

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: 602-542-4217

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2011 - 92472

Date: 1/11/2011

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By:

Jim

Hahn

Account Name:

Jim Hahn

Home: (520) 398-9263

Street:

Santiago division

Work: (000) 000-0000

City:

Tubac

CBR: jdhhbah85@azpob.com

State:

AZ

Zip: 85646

is: E-Mail

Utility Company.

Baca Float Water Company

Division:

Water

Contact Name:

Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/11/11 Comments Received re: Baba Float Water Co. *****OPPOSED RATES*****
Reference: WS-01678A-10-0504

From: Jim Hahn [mailto:jdhhbah85@azpob.com]

Sent: Monday, January 10, 2011 4:53 PM

To: Utilities Div - Mailbox

Subject: REF:WS-1678A-10-0504

Attention Utilities Division:

I am writing to protest against the proposed 57% rate hike for residential sewer service from \$35.00 to \$55.00 per month by Baca Float Water Company, Inc. which provides water and sewer services for my property located in the Santiago division of the Barrio de Tubac sub-division located in Tubac, Arizona.

The rate increase is unreasonable, excessive, and, based on the limited documentation provided by Baca Float Water Company, Inc., unjustifiable.

Please do not approve this rate hike in services.

Thank you in advance for considering my concerns.

Jim Hahn

Phone: 520-398-9263

Email: jdhhbah85@azpob.com

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

1/11/11 Comments entered for the record and docketed.

End of Comments

Date Completed: 1/11/2011

Opinion No. 2011 - 92472

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: 602-542-4217

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2011 - 92473

Date: 1/11/2011

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: **First:** **Last:**
James P. Munguia

Account Name: James P. Munguia

Home: (000) 000-0000

Street: 62 Calle Maria Elena

Work: (000) 000-0000

City: Tubac

CBR: jmungia@sunripeproduce.c

State: AZ **Zip:** 85646

is: E-Mail

Utility Company. Baca Float Water Company

Division: Water

Contact Name: Gary Brasher

Contact Phone: (520) 398-2506

Nature of Complaint:

1/11/11 Comments Received re: Baba Float Water Co. *****OPPOSED RATES*****
Reference: WS-01678A-10-0504

From: Jimmy Munguia [mailto:jmungia@sunripeproduce.com]
Sent: Monday, January 10, 2011 10:48 AM
To: Utilities Div - Mailbox
Subject:
WS-01678A-10-0504

I would like to protest against the proposed rate hike.

Thank you

James P. Munguia
62 Calle Maria Elena
Tubac Az
85646

End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

1/11/11 Comments entered for the record and docketed.
End of Comments

Date Completed: 1/11/2011

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Opinion No. 2011 - 92473
